

# CEO Dashboard FAQ

## **Q. What is the purpose of the CEO Dashboard?**

**A.** The purpose of the CEO Dashboard is to consolidate information from all of the IHA data programs in which the hospital participates to provide CEOs with a snapshot of the most recent data quarterly with peer group and statewide or national benchmarks.

## **Q. What information can I find on the CEO Dashboard?**

**A.** The CEO Dashboard contains key indicators from the inpatient and outpatient utilization studies, readmission and mortality rates, infections, financial indicators, payer mix, staff turnover, nursing compensation, economic impact and population health.

## **Q. Who will receive information on the CEO Dashboard?**

**A.** Hospitals that participate in any of the IHA data programs will receive the report quarterly with information on those projects.

## **Q. Why are areas on the CEO Dashboard blank?**

**A.** Blank items on the CEO Dashboard usually indicate that your hospital does not participate in the source data project or did not submit data for that time period. If the peer group data is missing, then your hospital has not identified a desired peer group in the project or has not been assigned to one with like hospitals by IHA. Contact IHA with questions about peer groups.

## **Q. Which peer groups is my hospital compared to?**

**A.** IHA assigned hospitals to a peer group of similar hospitals for benchmarking purposes in our inpatient and outpatient studies. This peer group serves as your comparison for the Utilization and Quality sections of the CEO Dashboard. The Financial section peer group comparison designation was made by your hospital in the Databank program. Hospitals in Peer Group 0 are specialty hospitals, such as heart, ortho and children's hospitals, and no peer group comparisons will appear for them. If you would like a copy of the IHA peer groups, please contact [dataservices@IHAconnect.org](mailto:dataservices@IHAconnect.org).

## **Q. What will the CEO Dashboard look like?**

**A.** [Click here](#) to see a sample of the dashboard. It will arrive to your email inbox with "CEO Dashboard" in the email title.

## **Q. Who can I contact if I would like to know more about CEO Dashboard?**

**A.** Contact Bernie Ulrich, vice president, at [bulrich@IHAconnect.org](mailto:bulrich@IHAconnect.org) or 317-423-7739 for more information or if you have any questions.