Webinar: CMS Nursing Standards – 2017 Update

March 13, 2017 10 – 12:00 p.m. ET

This webinar will cover the nursing services section in the hospital CoP manual. Plus it will also reference other important sections that all nurses should be aware that are found outside the nursing services section (i.e. medication standards, verbal orders, history and physicals, etc.).

***Please note that CMS has a separate CoP for Critical Access Hospitals (CAHs). Although there are many similar standards in the nursing services section it is important to note that CMS has a separate manual for CAHs and differences do exist.

Webinar Objectives

- recall that CMS has a section on nursing services that every hospital must follow even if accredited
- describe that all medications must be administered within three different time frames
- discuss that nursing care plans are a frequently cited area by CMS and recall a recent change
- recall that all verbal orders must be signed off and need to include both a date and time

Target Audience

Chief Nursing Officer, all nurses, Nurse Managers, Nurse Supervisors, Nurse Educator, HIM staff, Compliance Officer, Chief of Medical Staff, Medical Staff Coordinator, Risk Manager, Patient Safety Officer, senior leadership, documentation specialist, hospital legal counsel, PI Director, Joint Commission Coordinator, Regulatory Officers, Chief Operating Officer, Chief Medical Officer, physicians, Education Department Staff, board members, Director of Health Information Management, audit staff, and others responsible for compliance with hospital regulations including documentation compliance

Webinar Outline

- Introduction into the CMS hospital CoPs
- Where to locate a copy
• CMS deficiency reports and problematic standards
• How to get apprised of changes
• Changes to medication management, IV, blood, and opioid safe use
• Proposed changes under the Hospital Improvement Act
• ISMP IV push guidelines
• Safe injection practices
• Changes related to safe injection practices, compounding, medication preparation, immediate use, and labeling
• Revised CMS Hospital work sheets and importance
• Recent CMS memos of interest
  o Rewrote all the discharge planning standards
  o Hospital deficiencies
  o Reporting to the PI system
  o Insulin pens and safe injection practices
  o New interpretive guidelines
  o Luer misconnections
  o Organ Procurement Organization Contracts
  o Discharge planning standards
  o CMS complaint manual
  o Humidity in the OR
• Federal regulation changes
• Final interpretive guidelines and changes
• Most current CMS Manual
• Many recent changes to 9 tag numbers
• Starts at Tag 385 and goes to tag 413
• Nursing Services and 24 hours services
• Insulin pen and safe injection practices
• Third revised worksheet
• RN on duty
• Integrated with hospital wide PI program
• Organizational chart and nursing
• Chief Nursing Officer (CNO) responsibilities
• CNO requirements
• CNO approval of nursing policies
• Staffing and delivery of care
• 24 hour nursing services and supervision
• Valid license for nurses and verification
• RN to evaluate to care of all patients

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• Nursing care plans
• Changes to the plan of care
• Agency nurse requirements
• Orientation of agency nurses
• Medication administration
• Order required for all medications
• Standards of care and practice to prevent HAI
• BUD, compounding sterile preparations (CSP)
  o Immediate use CSP
  o Administration one hour rule
• Safe injection practices
• Standing orders and protocols
• Three medications timing changes
• Protocols, standing orders, order sets
  o Tag 405 standards moved to 457
• Requirements for complete drug order
• Verbal orders
• Verbal orders changes
• Blood transfusions and IV medications changes
• Self-administered medications

Other important sections nurses should be aware of:
• Restraint and seclusion changes
• Grievances
• Medications policies
• Visitation
• History and physicals

About the Speaker

Sue Dill Calloway, R.N., M.S.N, J.D. is a nurse attorney and President of Patient Safety and Healthcare Consulting and Education. She was the past VP of Legal Services at a community hospital in addition to being the Privacy Officer and the Compliance Officer. She worked for over 8 years as the Director of Risk Management and Health Policy for the Ohio Hospital Association. She was also the immediate past director of hospital patient safety and risk management for The Doctors Insurance Company in Columbus area for five years. She does frequent lectures on legal and risk management issues and writes numerous publications.
Ms. Calloway has given many presentations locally and nationally to nurses, physicians and attorneys on medical and legal issues. She has authored numerous articles and over 1000 articles and 100 books, including the 2009 Joint Commission Leadership Standard (HCPro), Nursing and the Law (PESI, 1986 and 1987), Ohio Nursing Law (West Publishing), Nursing Ethics and the Law (PESI, 1986), Legal Issues in Supervising Nurses (PESI, 1988), Medicine Made Easy (PESI, 1992) and The Law for Nurses Who Supervise/Manage Others (PESI, 1993), Legal Issues in Obstetrics (PESI, 1997) and JC Leadership Standards (HCPro, 2004), and the Compliance Guide to the CMS and the Joint Commission Patient Rights Standards (HCPro, 2005), and the 2009 book on the Joint Commission Leadership Standards (HCPro). She often writes articles called the “CMS Corner” in Briefings on the Joint Commission. Ms Calloway is a 1996 recipient of PESI’s Excellence in Education Award.

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