Webinar: Provision of Care – Treatment & Services

May 9, 2017 11 – 12:30 p.m. ET

Overview

This webinar is for clinical staff of all levels and all disciplines. It is applicable for all disciplines. The Joint Commission (TJC) Standards really are about the patient. We follow standards because they are the right thing to do not because TJC says we must. We are preparing for our next patient not our next survey.

Learning Objectives

- list challenging standards from the Provision of Care, Treatment and Services
- discuss actions that lead to non-compliance
- discuss examples of best practice that lead to compliance

Target Audience

This program is designed for all clinical care providers, Medical Staff Personnel, Patient Safety Officers, Nurses, Pharmacists, Performance Improvement Personnel, Risk Managers, Joint Commission Coordinators, Administrators and Compliance Officers

Registration

Instruct-Online is offering this webinar to IHA members.

Register at http://www.instruct-online.com/cgi-bin/calendar.cgi?inha and click on the date and time of the program you wish to register for.

Registration is $150/phone line for this course. Advanced registration is suggested to ensure delivery of webinar materials. Please register by May 5, 2017.

Payment Options: Payment can be made online by credit card. If paying by check, please indicate this payment option online and mail check by May 5. Checks should be made payable to Instruct-Online.

Mail check payment to:
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Speaker Bio

Sandra M. McRae, BSN, RN, MPH, LHRM
Sandy has experience in all levels of health care. She served as consultant and faculty for Joint Commission from 1989 until 2004. In addition to being president of her own company, Ms. McRae brings outstanding experience as a nurse executive, administrator, Risk Manager, patient safety and performance improvement expert to her role as a consultant. She is the Clinical/Joint Commission (TJC) Consultant for the Florida Hospital Association. Established in experience, Sandy can consult on most programs including hospitals, ambulatory care, home care/hospice, behavioral health, and/or long term care. Whether she is the nurse, or administrator consultant, her ratings are always excellent. Sandy is one of the most versatile and highest rated healthcare consultants working today.

Sandy assisted in the development of the Veterans' Administration National Center for Patient Education. In 2009-2010 she was the consultant that developed the Veterans' Administration National template for medical staff bylaws. She consults with multiple VA facilities and programs. Ms. McRae taught a wide range of programs for the Joint Commission Department of Education Programs and was consistently rated the highest of all faculty. She was one of only three people selected by Joint Commission to do the nationwide education on the new 2004 standards and survey process. She now does all clinical education programs for the Florida Hospital Association and teaches for six other hospital associations. She spent a month in the Kingdom of Saudi Arabia teaching continuous quality improvement.

Ms. McRae has also gone to Egypt and Ireland to help both countries begin the development of standards and an accreditation process. She has published “Patient Care Trainee-Educational Employment” and her research has included a grant from Abbott Laboratories and work with the University of Florida in Perceptions of Education.