Webinar: Critical Access Hospitals – CoPs: Part 3

August 20, 2015 10 – 12:00 p.m. ET

CAHs hospitals must comply with the Centers for Medicare & Medicaid Services’ CoP for Critical Access Hospitals. The CMS regulations and interpretive guidelines serve as the basis for determining compliance and this manual will be discussed in detail as well as the many new changes. Attendees will learn details about the CoPs and what to do when a surveyor arrives at your facility. Every section on the CAH hospital manual will be covered in this three part webinar.

Did you know that about a third of the CMS critical access manual has been rewritten? CMS issued an advanced 93 page memo on January 30, 2015 which discussed these changes. CMS issued a final manual on April 7, 2015 implementing all of these significant and numerous changes. This three part program will include information on the entire 270 page manual.

Webinar Objectives

- Explain the informed consent elements required by CMS
- Describe the requirements for history and physicals for CAH
- List what must be contained in the operative report
- Discuss what the CAH must do to comply with the requirements for notification of the organ procurement (OPO) agency when a patient expires
- Recall that CMS has many patient rights that are afforded to patients in swing beds

Target Audience

CEOs, COOs, CFOs, nurse executives, accreditation and regulation director, nurse managers, pharmacists, quality managers, risk managers, healthcare attorneys, health information management personnel, social workers, dieticians, health information management, nurses, nurse educators, nursing supervisors, patient safety officer, infection preventionist, radiology director, emergency department directors, outpatient director, medication team, ethicist, director of Rehab (OT, PT, speech pathology, and audiology), OR supervisor, OR staff, CRNA, anesthesia providers, dietician, radiology staff, director of health information management, infection preventionist, dietician, activities director of swing bed patients, infection control committee members, pharmacists, and compliance officers

Webinar Outline

Medical Records

- Medical record standards
- Identification of author
- Access to medical records
- Inpatient and outpatient requirements for medical records
- Records System
- Informed consent
• List of procedures required for consent
• Medical necessity and the RACs (recovery audit contractors)
• History and physicals
• Discharge summaries
• Preventing unnecessary readmissions
• Response to treatment
• Confidentiality of medical records
• Retention of medical records
• Protection of Record Information

Surgical Services
• Surgery policies required
• PACU
• OR register
• Operative report
• Surveyor in the OR
• Surgical privileges
• Designation of Qualified Practitioners

Anesthesia services
• Anesthetic Risk and Evaluation
• Administration of Anesthesia
• Pre-anesthesia evaluation
• Post-anesthesia evaluation
• Discharge
• PI required
• Healthcare-associated infections
• State Exemption of CRNAs
• Periodic Evaluation

Organ, Tissue and Eye Procurement
• Definition of imminent death
• Tissue and eye bank
• Family notification
• Organ donation

Special Requirements for CAH Providers of Long-Term Care Services (Swing beds)
• Eligibility
• Payment
• SNF Services
• Resident Rights
• Exercise of Rights
• Notice of Rights and Services
• Free Choice
• Privacy and Confidentiality
• Work
• Mail
• Access and Visitation Rights
• Personal Property
• Married Couples
• Admission, Transfer and Discharge Rights
• Transfer and Discharge
• Payment of care
• Content of notice
• Resident Behavior and Facility Practices
• Restraints, Abuse
• Staff Treatment of Residents
• Hiring of employees
• Activities
• Social Services
• Resident Assessment
• Comprehensive Care Plans
• Discharge Summary
• Nutrition
• Provision of Services
• Websites for CAH
• CAH resources

About the Speaker
Sue Dill Calloway, R.N., M.S.N, J.D. is a nurse attorney and President of Patient Safety and Healthcare Consulting and Education. She was the past VP of Legal Services at a community hospital in addition to being the Privacy Officer and the Compliance Officer. She worked for over 8 years as the Director of Risk Management and Health Policy for the Ohio Hospital Association. She was also the immediate past director of hospital patient safety and risk management for The Doctors Insurance Company in Columbus area for five years. She does frequent lectures on legal and risk management issues and writes numerous publications.

Ms. Calloway has given many presentations locally and nationally to nurses, physicians and attorneys on medical and legal issues. She has authored numerous articles and over 1000 articles and 100 books, including the 2009 Joint Commission Leadership Standard (HCPro), Nursing and the Law (PESI, 1986 and 1987), Ohio Nursing Law (West Publishing), Nursing Ethics and the Law (PESI, 1986), Legal Issues in Supervising Nurses (PESI, 1988), Medicine Made Easy (PESI, 1992) and The Law for Nurses Who Supervise/Manage Others (PESI, 1993), Legal Issues in Obstetrics (PESI, 1997) and JC Leadership Standards (HCPro, 2004), and the Compliance Guide to the CMS and the Joint Commission Patient Rights Standards (HCPro, 2005), and the 2009 book on the Joint Commission Leadership Standards (HCPro). She often writes articles called the “CMS Corner” in Briefings on the Joint Commission. Ms Calloway is a 1996 recipient of PESI's Excellence in Education Award.

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