Prevention and Management of Violence in the Workplace

August 11, 2016

Forum Conference and Events Center
11313 USA Parkway | Fishers, IN 46037 | 317-558-6060

The Indiana Hospital Association, at the direction of the Association’s Council on Workforce Development and in concert with the Indiana Society for Healthcare Human Resources Administration and the Indiana Society of Healthcare Risk Management, is pleased to offer an educational program that will address ways in which facilities can prevent worker harm due to workplace violence. Over 23,000 significant worker injuries from assaults occur at work; 70 percent of these assaults are in health care and social service settings. Health care and social service workers are four times more likely to be injured by workplace violence than the average private sector employee (Bureau of Labor Statistics, 2013).

Understanding the definition, subtleties, reporting and escalation of disruptive behavior in a structured, deliberative manner is the key to preventing it. Our keynote speaker heads the largest system-wide violence prevention program in the nation and has an extensive history of working to predict, understand, manage and prevent violence in health care settings. During this program, our speakers will provide an evidence-based toolkit for identifying and rectifying gaps in disruptive behavior and violence prevention programming within the health care setting. Bring your team to join us as we explore the steps necessary for creating a comprehensive hospital program that keeps our workers safe.

Suggested Audience: Chief Executive Officers, Nurse Executives, Chief Quality Officers, Chief Operating Officers, Law Enforcement Professionals, Human Resource Managers, Clinical Leaders and Risk Managers

Featured Speakers

Dr. Lynn Van Male is the director of the U.S. Veterans Health Administration’s Workplace Violence Prevention Program (WVPP). She holds an appointment as assistant professor of psychology in the department of psychiatry at Oregon Health and Sciences University. Dr. Van Male earned her undergraduate degree from the University of California, Davis, graduating Cum Laude. She holds a master of arts degree and a doctorate in philosophy, both awarded in clinical psychology from the University of Missouri – Columbia. She has extensive experience in working to prevent violence in health care settings. Most recently, Dr. Van Male provided subject matter expertise to the President’s Advisory Committee on background checks and security clearances, and was invited to participate in the Federal Bureau of Investigation’s Violence Risk and Threat Assessment Symposium. Dr. Van Male is widely sought after as an educator and speaker at the international and national levels.

Conference | Register at regonline.com/IHAworkviolence
The educational activity is jointly provided by AXIS Medical Education and the Indiana Hospital Association.
Jay Dotson is owner and senior consultant for Fortress Preparedness Services and the lead instructor for workplace violence/active shooter training. He is certified as an instructor through the Indiana Law Enforcement Academy, the Indiana Department of Homeland Security and the Center for Domestic Preparedness. He teaches defensive tactics, active shooter response, martial arts, the Incident Command System and the National Incident Management System. His experience includes 25 years on the Muncie Police Department, 30 years at Indiana University Health Ball Memorial Hospital Security and 10 years as the Ball Memorial Hospital Security Chief. He is a certified FBI hostage/crisis negotiator and is certified through the Indiana Law Enforcement Academy as a basic SWAT operator.

**Agenda**

8 – 8:30 a.m.  
Registration

8:30 – 8:45 a.m.  
Welcome and Introductions

8:45 – 9 a.m.  
Industry Challenges  
Senator Michael Crider, Indiana District 28

9 – 9:30 a.m.  
Connect to Purpose Story: Why are You Here?

9:30 – 10:30 a.m.  
Comprehensive Workplace Violence Prevention Program Model: Implementation Essentials and Overcoming Challenges

10:30 – 10:45 a.m.  
Break

10:45 a.m. – Noon  
From Bystander to Upstander: Employees Are Our Key Asset  
Incident Reporting: Knowing What We Know and Finding Out What We Don’t Know

Noon – 1 p.m.  
Lunch

1 – 2:30 p.m.  
Violence Risk and Threat Assessment in Health Care:  
Fundamentals of Multidisciplinary Practice for Employees and Patients

2:30 – 2:45 p.m.  
Break

2:45 – 3:45 p.m.  
Physical Security Assessment and Interventions

3:45 – 4:15 p.m.  
Small Group Discussion: Indiana Hospital Collaboration

4:15 - 4:30 p.m.  
Wrap-Up: Next Steps
Registration

Register at regonline.com/IHAWorkviolence. The online registration deadline is Aug. 4.

Registration Fee: The cost to attend this event is $175 per person.

Payment Options: Payments can be made online by credit card. If paying by check, please indicate this payment option online and mail check by Aug. 4. Checks should be made payable to Indiana Hospital Association, 500 N. Meridian St., Suite 250, Indianapolis, IN 46204.

Cancellation & Refund Policies
Refunds will not be issued after Aug. 1. Prior to that date, a refund of the registration fee, less $50, will be processed for cancellations. Substitutions can be made at any time.

Attire
Business casual attire is encouraged. Room temperatures may vary; a light sweater is recommended.

Americans with Disabilities Act
In compliance with the Americans with Disabilities Act, we will make every reasonable effort to accommodate your request. For any special requests, please contact Laura Gilbert at lgilbert@IHAconnect.org before the meeting date.

Lodging
Several hotels are located near the meeting venue. Mention that you are attending a conference at the Forum Conference and Events Center to inquire about a special rate. To learn more about the participating hotels, visit: forumcu.com/conferencecenter/corporate-non-profit/hotels

Questions
Inquiries may be directed to Laura Gilbert at lgilbert@IHAconnect.org or 317-423-7793.
Educational Objectives

After completing this activity, the participant should be better able to:

1. Discuss the incidence of workplace violence in health care settings
2. Identify the common safety/security issues that arise in the population of your community that may contribute to incidents of workplace violence
3. Describe the five components of a systematic facility approach to reducing the risk of violence in the workplace
4. Explore tools that can be utilized to collect data to track and predict potential disruptive behavior incidents.
5. Explain the considerations necessary in education of staff regarding workplace violence, from “see something, say something” to the assessment of educational needs by risk area, up to and including active shooter training.

Credit Designation for Nursing
AXIS Medical Education designates this continuing nursing education activity for 6.0 contact hours.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

Quality Professionals
This program is pending approval by the National Association for Healthcare Quality (NAHQ) to provide CPHQ CE credit.

AXIS Contact Information
For information about the accreditation of this program please contact AXIS at 954-281-7524 or info@axismeded.org.

Disclosure of Conflicts of Interest
AXIS Medical Education requires instructors, planners, managers and other individuals and their spouse/life partner who are in a position to control the content of this activity to disclose any real or apparent conflict of interest they may have as related to the content of this activity.

All identified conflicts of interest are thoroughly vetted by AXIS for fair balance, scientific objectivity of studies mentioned in the materials or used as the basis for content, and appropriateness of patient care recommendations.

The faculty reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:
The planners and managers reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

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<tr>
<th>Name of Planner/Manager</th>
<th>Reported Financial Relationship</th>
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<tr>
<td>Cathy Armold</td>
<td>Nothing to Disclose</td>
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<td>Kimberly Radant, RN, MS</td>
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<td>Karin Kennedy</td>
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<td>Dee Morgillo, MEd, MT(ASCP), CHCP</td>
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<td>Holly M. Hampe, D.Sc., RN, MHA, MRM</td>
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Requirements for credit:
- Attend/participate in the educational activity and review all course materials.
- Complete the CE Declaration form online by **11:59 pm ET on Friday, September 2, 2016**. Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.

Upon successful completion of the online form, your statement of completion will be presented to you to print.

Disclaimer
Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer’s product information, and comparison with recommendations of other authorities.