



Webinar: Becoming a Chargemaster Coordinator

October 28, 2015 11 – 12:30 p.m. ET

Webinar Overview

This workshop provides an overview of the duties, functions and background that is needed for chargemaster coordinators.

Webinar Objectives

- To Review The Purpose and Function of the Chargemaster
- To Understand the Duties and functions of a Chargemaster Coordinator.
- To Appreciate The Technical Skills and Personal Knowledge That Chargemaster Coordinators Must Maintain
- To Have A Systematic Process For Reviewing and Maintaining The Chargemaster
- To Discuss Compliance Concerns That Must Be Addressed By Chargemaster Coordinators
- To Review Strategies For Pricing And Use of Revenue Codes
- To Assess Different Methods For Making Changing And Updating The Chargemaster
- To Discuss the Need for Extensive Chargemaster Policies and Procedures
- Appreciate the Need to Work With Other Hospital Department and Personnel

Target Audience

Chargemaster Coordinators, Billing and Claims Generation Personnel, Compliance Personnel, Patient Financial Management Personnel, Cost Accounting Personnel, Cost Report Personnel, Financial Analysts, Managed Care Contract Personnel, Revenue Enhancement Personnel, Chief Financial Officers, Chief Compliance Officers, Financial Planners, All Other Hospital Personnel Interested in Pricing

Webinar Outline

- Overview of the Chargemaster Form, Structure and Contents
 - Billing System Influence
 - Special Service Area Requirements
 - Chargemaster Interfaces
 - Pricing, Charge and Cost Report Issues
- Chargemaster Coordinator Knowledge and Abilities



- Charge Master Coordinator Job Description
- Personal Characteristics and Skills of Chargemaster Coordinator
- Educational Background for Chargemaster Coordinators
- Special Functions for Chargemaster Coordinators
 - Reviewing Departmental Needs
 - Assisting with Revenue Cycle Optimization
 - Establishing Hospital Charges and Transparent Pricing
 - Reviewing/Auditing For Compliance Issues
 - Development of Chargemaster Policies and Procedures
 - Systematically Changing and Maintaining the Chargemaster
 - Working With Coding Staff
 - Working With Hospital Cost Reporting Personnel
- Special Situations – Example and Case Studies
- Sources for Additional Information

About the Speaker

Duane Abbey is a management consultant and president of Abbey & Abbey Consultants, based in Ames, Iowa. For over twenty years Abbey & Abbey, Consultants, Inc. has provided superior healthcare consulting services to hospitals, hospital systems, physicians, medical clinics and integrated delivery systems.

Abbey & Abbey, Consultants, Inc. specializes in healthcare consulting primarily in the areas of:

- Payment systems - reimbursement consulting
- Delivery systems - organization of healthcare delivery
- Compliance - developing compliance programs - emphasis in the coding, billing and reimbursement areas

In addition to his consulting, Dr. Abbey has been an invited presenter for hospital associations, medical societies, and other groups. He has also published both articles and books on health care topics. Dr. Abbey earned his graduate degrees from the University of Notre Dame and Iowa State University.

Contact Hours

- All participants: Must attend the entire Webinar and complete a Webinar critique to receive a 1.5 Hour Attendance Certificate for each program.

Registration

Instruct-Online is offering this webinar to IHA members.

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Registration is \$150/phone line for this course. Advanced registration is suggested to



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Questions

Webinar content, registration and continuing education questions should be directed to Katie Ingle of Instruct-Online (Katie@instruct-online.com) or (319-626-3295). Other inquiries may be directed to Laura Gilbert at lgilbert@IHAconnect.org or 317-423-7793.

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