Patient Safety Innovation Award - 2019 Nomination Form

For questions about submitting a nomination for the award, contact Casey Hutchens chutchens@IHAconnect.org.

Overview

The Indiana Patient Safety Center (IPSC) has established the annual Patient Safety Awards to recognize individuals, groups and organizations who have helped bring Indiana closer to the goal of zero patient harms. These awards will honor commitment and enthusiasm for improving patient safety in hospitals and communities across the state.

The Patient Safety Innovation Award recognizes an individual, group or program that has developed innovative ways to improve, encourage or enhance patient safety within their hospital, health system, regional patient safety coalition or professional organization. This could mean developing a new program, process or campaign or leveraging an existing process or tool in a new way. Winners will demonstrate creativity and forward thinking.

Submit your nomination by filling out the following form and submitting a brief narrative. Supporting documents may be attached to enhance your nomination.

The nomination period is open from Feb. 25 to April 8. Nominations will be carefully considered by a committee of health care professionals and patient safety advocates, with winners announced at the Patient Safety Summit June 4.

2018 Winner: The Comprehensive Transitions of Care (TOC) Pharmacy Program at Franciscan Health Hammond Hospital

The Comprehensive Transitions of Care (TOC) Pharmacy Program at Franciscan Health Hammond Hospital received the 2018 Patient Safety Innovation Award for their outstanding work improving continuity of care medication safety by targeting high-risk patients to receive a TOC pharmacist evaluation of patient's medication therapy. Through this unique approach to patient care, the team at Franciscan Health Hammond Hospital removed patient care silos by bridging the gaps in care in all aspects of a patient's healthcare experience. The Comprehensive Transitions of Care (TOC) Pharmacy Program was created to bridge gaps in transition of care from the hospital to home and, ultimately, decrease hospital readmissions of high-risk patients.

2019 Nomination Form

NOMINATOR INFORMATION

Name *

Donna Tang

Job Title *

Quality Coordinator II, RN

Hospital/Organization *

Franciscan Health Munster

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Phone Number *

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NOMINEE INFORMATION

I am nominating a(n) *

- ○ Individual
- ◉ Group/Team/Coalition
- ○ Organization

If group, team, coalition, or organization, please include name

Sepsis Task Force - Dyer Hammond Munster

Contact Name *

Carly Ashton

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NOMINATION REASONING

Please write a brief narrative below that describes why this nominee deserves to be recognized. Please incorporate the answers to the following questions in your narrative based on the award you indicated above.

Write response here *

I have seen a marvelous idea be born, and not only am I in awe, but I'm also greatly inspired by it. I remember my co-workers face one morning in early January when she came running into the office, beaming with excitement, almost unable to talk, and saying "I have an idea, and I think it might be a good one!" From a crumpled up note card that she scribbled her ideas on from a brainstorming session a few nights prior, grew this incredible campaign that will help bring fight and bring awareness to Sepsis and aid in its treatment.

In just a short time, the BLAST IT initiative has accomplished so much. It has made something that may have once been thought of as complicated and overwhelming, into something that is direct and management. The Sepsis Task Force has taken BLAST IT and used it as unique unifying movement for the Dyer Hammond Munster hospitals. BLAST IT is utilized in nursing skills days, Grand Round lectures, focal points for bundle compliance improvement areas, and awareness and education throughout ever department in each campus.

I have been fortunate to witness the birth of the BLAST IT initiative and to watch it grow and develop over the past couple of months. I see the enthusiasm that the leaders of the Sepsis Task force spread to others. I hear the understanding in people's voices as they learn about BLAST IT, and Sepsis Bundle sets. The BLAST IT campaign has made people aware, gotten them interested, and will provoke positive change in treatment for our Septic patients. As I said before, I am in awe and I am inspired, and I surely cannot wait to see what else the Sepsis Task Force has in store for our hospitals, our patients, and our communities.

PATIENT SAFETY INNOVATION AWARD

Please complete all questions below.

What patient safety initiative has this individual/group/organization created or led? *

The Dyer, Hammond, Munster Sepsis Task Force was formed in December of 2018 to help address the care of Septic patients, compliance of Sepsis Bundle completion, mortality rates, and readmissions. The committee has met two times in 2019, February and March, and is led by co-chairs Carly Ashton and Patty Neely. Carly developed the BLAST IT initiative to be used to help unite and inspire the three campuses in their work in Sepsis identification, management, and awareness. BLAST IT specifically focuses on the treatment of Sepsis and is a unique, easy, and catchy way to remember Sepsis Bundle Sets. BLAST IT stands for Blood Culture, Lactic Acid, Antibiotic, Start Fluid Bolus, Track Hypotension, Infuse Vasopressors, and Tissue Perfusion and Volume Status Reassessment. Carly brought the innovative BLAST IT idea to the Sepsis Task Force Committee in February, and was officially rolled out across all three campuses March 1, 2019. In just one month, BLAST IT has been incorporated into nursing skills/competency days, Grand Round presentations, daily reviews of high risk patients, bulletin boards, and a variety of hospital department meetings. Posters, wall clings, hand off tools, and badge buddies are in the works of being developed as well.

What need did this initiative fill, or what problem did it solve? *

This initiative solved the problem of remembering the steps for Sepsis Bundle treatment and compliance. Carly took the CMS Sepsis measure guidelines, as well as the Surviving Sepsis Campaign recommendations, and made a wonderful, catchy mnemonic to aid hospital staff in remembering the steps and requirements to evidence based Sepsis treatment. The task force utilizes BLAST IT in many ways. It's major use is as an educational tool, however it also provides focal points for improvement. For example, different departments are focusing on the parts of BLAST IT were there are opportunities for improvement that will lead to an overall increase in Sepsis Bundle Compliance. The lab is focusing on blood culture and lactic acid draws. Pharmacy is focusing on antibiotic compliance. Nursing staff is focusing on completion and documentation of the target fluid bolus.

What made this initiative innovative or unique from existing efforts? *

This initiative is unique from all other Sepsis education that has previously been distributed throughout the facilities. It is clear, informative, and catchy! The BLAST IT initiative has brought awareness to Sepsis, to how to best treat our patients with Sepsis, to Sepsis Treatment Bundles, our hospital's Evidence Based Order Sets, and to our nurse driven protocols. What do you do if you suspect your patient has Sepsis? You BLAST IT!

What results did this initiative produce? *

The BLAST IT initiative was rolled out on March 1st of this year, and therefore there is not enough time that has passed to be able to see the quantitative data improvement results from BLAST IT. However, it is anticipated that this campaign, and the ideas that developed from it, will show results of increased Sepsis Bundle Compliance, decreased length of hospital stay, and most importantly, decreased Sepsis Mortality rates.

Though quantitative data is not yet available, there has been much qualitative feedback. Nurses and physicians have complimented the creativity and usability of BLAST IT. Very positive feedback is received when using BLAST IT as an educational tool. The initiative/campaign has inspired thinking, involvement, change, and improvement.

Has this innovative initiative been recognized by other individuals or groups, or has it been replicated by others since its implementation? *

Yes. The Sepsis Task Force's work with BLAST IT and it's related tools, was managed up to the Franciscan Health Business Transformation Team, and then to the corporate wide Quality Director, VPMA, and CNO meeting. At this meeting it was approved to be used across the entire Franciscan Health Hospital Alliance.

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