

A Patient Safety Organization (PSO) for Indiana Hospitals

To deliver the patient safety and health care quality improvement services offered by PSOs, the Indiana Hospital Association (IHA) has partnered with the Michigan Health & Hospital Association (MHA) Keystone Center PSO.

MHA Keystone Center PSO: Certified and Experienced

- The MHA Keystone Center became a certified PSO under the Agency for Healthcare Research and Quality in 2009
- The MHA Keystone Center has successfully developed data collection and analysis tools, educational opportunities, safety improvements and more for nearly more than 100 hospitals and health systems
- These efforts help health care leaders and clinicians share experiences and identify areas in need of change to improve patient safety and healthcare quality

Services & Benefits of the MHA Keystone Center PSO

Benefits and services to Indiana hospitals that join the MHA Keystone Center PSO:

- Protected collaboration and shared learning through quarterly Safe Tables
- Data analytics services:
 - Access to event reporting software
 - Affiliation and collaboration with other state and national PSOs for national benchmarking
 - A new reporting domain designed for events from the emergency department
 - A new domain for reporting root cause analysis, including real-time strength of recommended actions
- Biennial integrated culture and employee engagement survey administration
- Training on the National Patient Safety Foundation's RCA Squared process for more effective root cause analysis
- Expert root cause analysis review and feedback
- Patient safety toolkits, along with other educational and training resources:
 - Access to state and national patient safety experts

If your hospital has more than 50 beds, you must be enrolled in a PSO or have in place a similar evidence-based healthcare improvement system by Jan. 1, 2017 to meet new Centers for Medicare & Medicaid Services requirements for [Patient Safety Standards and QHP Issuers \(§ 156.1110\)](#).

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